

# Computer Based Training Catalogue 2018



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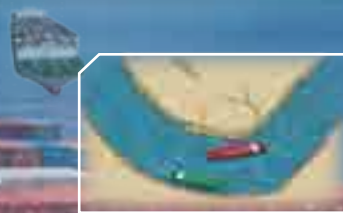
# British Admiralty Chart Correction



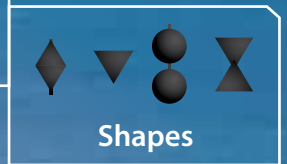
### Key Features:

- Awarded with “Sailor Today” award for “Innovation in the Maritime Field”.
- Interactive video, text, voice and graphic based training. Four character video role play. Nine interactive tests with over 75 assessment questions. Ability to monitor progress throughout. Chart Corrections illustrated in videography.
- UKHO approved reproduced charts and information.
- Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

# Rule of the Road



Lights



Shapes

### Key Features:

Each rule is read out verbatim for memorising, followed by its interpretation. At the end of interpretation each rule has exercises consisting of MCQs, 2D night scenario and 3D situational exercises.

The CBT has extensive assessments consisting of 145 MCQs, 229 2D Night Cards and 28 3D Situational simulations.

Lights and shapes are shown in reference to 3 Dimensional Ship Models. The 3D ship models are rotated 360 degrees - to see how the Navigation lights would appear from different angles.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



# Anti – Piracy



Anti – Piracy

Core Competency Marine Training & Services Pvt. Ltd.  
New Delhi, India



Razor Wire Fencing



SECURITY TEAM AT WORK

Weapons

## Key Features

- ★ Video Based Interactive Training based on Industry Best Management Practices (BMP version 3).
- ★ Case study highlighting the tactics used by the pirates in implementing the attack and Counter measures by the ship staff.
- ★ Module has one consolidated assessment to enable print of certificate of completion.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

# VHF Assisted Collision

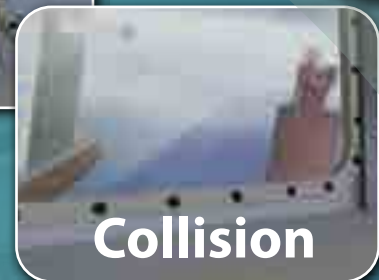
A Case Study



VHF AIDED COLLISION

Case study based on actual accident.

Core Competency Marine Training & Services Pvt. Ltd.  
New Delhi, India



Collision

## Key Features:

- ★ Case study on real accident in Fog; Discouraging use of VHF for making arrangements to avoid collision. One of its kinds in Learning from mistakes series.
- ★ Reconstruction of the accident scenarios in 3D with actual characters. Root causes Analyses: What happened, why it happened, and how it similar accidents can be prevented.
- ★ Information presented in an engaging and dramatic way that grabs and holds learner's interest and attention.
- ★ Test questions to measure learning.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

# Accident Investigation



## Key Features:

Examines the nature of accidents and how they occur. Provides a step-by-step guide to carrying out effective accident investigation according to the type of accident. Analyze the facts, identify the contributing factors, and discover the root causes. Emphasis on how to prevent similar occurrences from happening again. Includes case studies and other examples to illustrate the concepts Accident causation Models and Analysis methods explained.

Assessments throughout the course help to measure and encourage learning.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



# Better Business Communication Skills



## Key Features:

- ★ Designed to improve interpersonal communication skills. Content connects with readers to achieve best communication results.
- ★ Tips and tools to improve communication skills to improve work relationships. Information and techniques on writing strategies, public speaking, presentation skills, and conflict resolution.
- ★ Effective communication and onboard safety.
- ★ Knowledge Checks and Assessments.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

# Positive Attitude

How Attitude Can Influence Success?

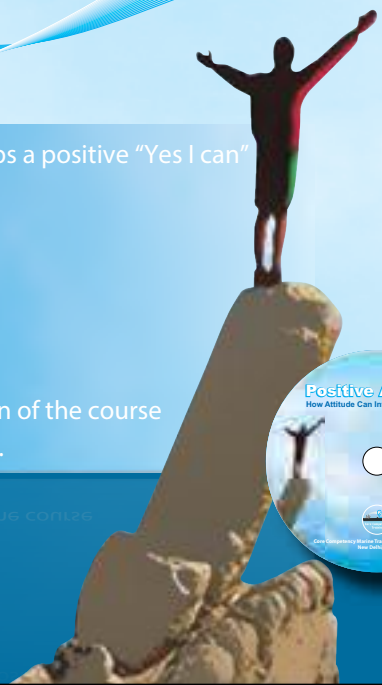
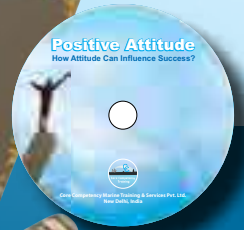
Winning Attitudes  
Developing your Attitude

## Key Features:

- ★ Training that helps to improve workplace morale and develops a positive "Yes I can" attitude for improved performance.
- ★ Demonstrates the action steps to be a winner.
- ★ Hierarchies of Effect.
- ★ 3D examples.
- ★ Experiential exercises.
- ★ Self-evaluations based on Psychological testing.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

## Key Features:

- ★ Easy Navigation, Printable certificate on successful completion of the course
- ★ Self-evaluations based on Psychological testing
- ★ Experiential exercises
- ★ 3D examples
- ★ Hierarchies of Effect
- ★ Demonstrates the action steps to be a winner
- ★ "Yes I can" attitude for improved performance



# PORTABLE GAS DETECTORS

## Key Features:

Details gas hazards, instrument operation, best practices in sampling and use, calibration, and general maintenance of gas detection instruments.

### Covers:

1. Riken Keiki: RX-415 Gas Monitor,
2. Tankscope® Combustible Gas Indicator,
3. Model 62T,
4. EAGLE 2 Multigas Detectors,
5. Personal Gas Monitor Model GX-2009
6. Drager Tube Measurement System

Incorporate rich graphics, interactive features and video based equipment demonstration.

Assessment to measure and encourage learning.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Entry in cargo tanks

During crude oil operations

Hot work on deck

Entry into pump rooms

Any repairs in pumphouse, pipeline etc





# MARITIME LABOUR CONVENTION

## Key Features:

- ★ The training program provides the information needed to understand and implement MLC 2006.
- ★ Incorporate rich graphics, interactive features, and custom videos.
- ★ Knowledge checks throughout the course help to measure and encourage learning.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

# Energy Conservation

## Key Features:

- Outlines the need for energy efficiency and energy conservation.
- List some current and future initiatives to conserve energy onboard and on shore.
- Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



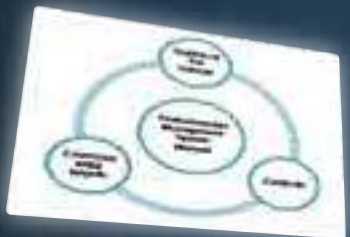
# DRAFT SURVEY

**Key Features:**

- ★ Comprehensive training for deck cadets to accurately carry out draft survey calculations
- ★ Best Practices for accurate results
- ★ Practice exercises included



# MARPOL AWARENESS



**Key Features:**

- ★ Extensive 3 Hours training on MARPOL and Environmental Management
- ★ New amendments catered
- ★ Bilge management
- ★ ORB record keeping exercises
- ★ Covers MARPOL Annex I, IV, VI and NPDES regulations and best practices
- ★ Interactive and extensive assessments

# ECDIS

## FURONO FEA-2107

### ECDIS Type Specific Training

Ref: CCM\_13

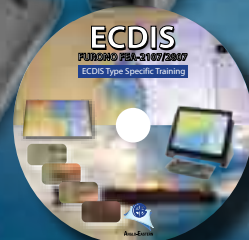
### Key Features:

Type Specific Training on Model: Furono FEA -2107. Video based demonstrations on actual on-board Furono Model extensively covering:

- Basic Operation
- Charts
- Navigation Tools and Functions
- Route Planning
- Route Monitoring
- Voyage Recording

ECDIS Accident Case Studies included

Available as DVD as well as CBT & Online web-based training.



# ECDIS

## FURONO FMD-3300

### ECDIS Type Specific Training

Ref: CCM\_14

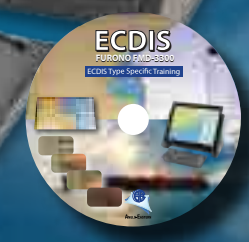
### Key Features:

Type Specific Training on Model: Furono FMD-3300. Video based demonstrations on actual on-board Furono Model extensively covering:

- Basic Operation
- Charts
- Navigation Tools and Functions
- Route Planning
- Route Monitoring
- Voyage Recording

ECDIS Accident Case Studies included

Available as DVD as well as CBT & Online web-based training.





# In Transit Fumigation



## Key Features:

- Fumigation- overview
- Fumigation in transit
- Fumigation in port
- Dangers associated with Phosphine
- Control measures
- Case studies

An important topic for Bulk carriers involved with in transit fumigation.

Ref: CCM\_15

# FOOD SAFETY



## CONTENTS

### 1. Hygiene

- Introduction to food safety on board ships
- Food contamination and food poisoning
- Personal hygiene
- Galley safety and cleanliness

### 2. Food receiving and storage

- Receiving and checking provisions
- Food storage and temperature control

### 3. Preparation for cooking

### 4. Serving food

### 5. Left overs and refreezing

### 6. Environmental, health and safety system

- Food waste and garbage management
- Safety systems
- Hazard Analysis & Critical Control Points (HACCP)

### 7. Food products and nutrition

### 8. Inventory control and budgeting

### Assessment

## KEY FEATURES

- Interactive video, text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.
- Video version also available.

# Customer Service



Ref: CCM\_17

## CONTENTS

### Customer Service Skills

- Verbal, Non & Para Verbal Communication
- Effective Listening
- Behavior
- Grooming

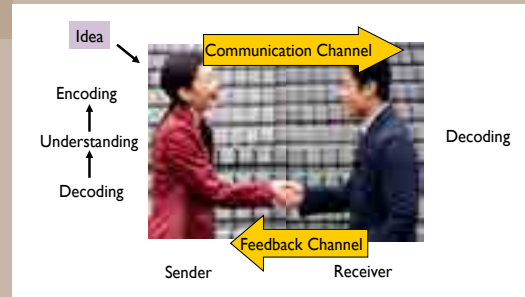
### Difficult Situations

- Communication Barriers
- How to say no to a customer
- Dealing with angry customers
- Dealing with abusive customers

### Assesment

## Key Features

1. Interactive video, text, voice and graphic based training.
2. Interactive and extensive assessments.
3. Module has one consolidated assessment to enable print of certificate of completion.
4. Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



# Telephone Etiquette



## CONTENTS

- Why is Telephone Etiquette Important?
- Telephonic Interaction and their KPIs and Scenarios
- Creating a Good First Impression
- Answering a Call
- Initial Greeting – Interactivity
- Creating First Impression
- Placing Callers on Hold and How to Handle them
- Transferring a Call Effectively
- Taking Messages Effectively
- Main Conversation and the Information Exchange
- The Importance of Proper Communication
- Being an Active Listener
- Being Polite, Respectful, and Courteous
- How to Sound Cheerful
- Ending a Call
- Communication – Role Play
- Processing Outbound Calls
- The General Telephone Etiquette Guidelines
- Assesment

## Key Features

1. Interactive video, text, voice and graphic based training.
2. Interactive and extensive assessments.
3. Module has one consolidated assessment to enable print of certificate of completion.
4. Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



Ref: CCM\_18