

Core Competency Training & Services Pvt Ltd

Computer Based Training Catalogue 2018



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For Order Contact:

1070, 10th Floor, Tower B1, Spaze iTech Park Sector-49, Sohna Road, Gurgaon 122002 Phone: +91 124 45525 56, 57 **email**: marketing@corecompetency.net **Web**: marketing@corecompetency.net



British Admiralty Chart Correction





Key Features:

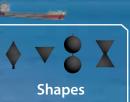
- Awarded with "Sailor Today" award for "Innovation in the Maritime Field".
- Interactive video, text, voice and graphic based training. Four character video role play. Nine interactive tests with over 75 assessment questions. Ability to monitor progress throughout. Chart Corrections illustrated in videography.
- UKHO approved reproduced charts and information.
- Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Ref: CCM_02

Rule of the Road



Lights



Key Features:

Each rule is read out verbatim for memorising, followed by its interpretation. At the end of interpretation each rule has exercises consisting of MCQs, 2D night scenario and 3D situational exercises.

The CBT has extensive assessments consisting of 145 MCQs, 229 2D Night Cards and 28 3D Situational simulations.

Lights and shapes are shown in reference to 3 Dimensional Ship Models. The 3D ship models are rotated 360 degrees - to see how the Navigation lights would appear from different angles.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

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Anti – Piracy

Anti – Piracy

Weapons

Razor Wire Fencing

Key Features

TY TEAM AT WORK

- ★ Video Based Interactive Training based on Industry Best Management Practices (BMP version 3).
- ★ Case study highlighting the tactics used by the pirates in implementing the attack and Counter measures by the ship staff.
- \star Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Ref: CCM_04

Key Features:

VHF Assisted Collision

A Case Study



- ★ Case study on real accident in Fog; Discouraging use of VHF for making arrangements to avoid collision. One of its kinds in Learning from mistakes series.
- ★ Reconstruction of the accident scenarios in 3D with actual characters. Root causes Analyses: What happened, why it happened, and how it similar accidents can be prevented.
- ★ Information presented in an engaging and dramatic way that grabs and holds learner's interest and attention.
- ★ Test questions to measure learning.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Examines the nature of accidents and how they occur. Provides a step-by-step guide to carrying out effective accident investigation according to the type of accident. Analyze the facts, identify the contributing factors, and discover the root causes. Emphasis on how to prevent similar occurrences from happening again. Includes case studies and other examples to illustrate the concepts Accident causation Models and Analysis methods explained.

Assessments throughout the course help to measure and encourage learning.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Ref: CCM_06

Key Features

Better Business Communication Skills



- ★ Designed to improve interpersonal communication skills. Content connects with readers to achieve best communication results.
- ★ Tips and tools to improve communication skills to improve work relationships. Information and techniques on writing strategies, public speaking, presentation skills, and conflict resolution.
- ★ Effective communication and onboard safety.
- ★ Knowledge Checks and Assessments.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Ref: CCM_07



Ref: CCM_08

PORTABLE GAS DETECTORS

Entry in Key Features: cargo tanks Details gas hazards, instrument operation, best practices in sampling and use, calibration, and general maintenance of gas detection instruments. Covers: During crude 1. Riken Keiki: RX-415 Gas Monitor, oil operations 2. Tankscope® Combustible Gas Indicator, 3. Model 62T, 4. EAGLE 2 Multigas Detectors, 5. Personal Gas Monitor Model GX-2009 6. Drager Tube Measurement System Incorporate rich graphics, interactive features and video based equipment demonstration. Assessment to measure and encourage learning. Entry into Easy Navigation, Printable certificate on successful completion of the pump rooms course and e-mail facility to send progress reports to HR department.

Hot work on deck

Any repairs in pumproom, pipeline etc

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MARITIME LABOUR CONVENTION

Key Features:

- ★ The training program provides the information needed to understand and implement MLC 2006.
- ★ Incorporate rich graphics, interactive features, and custom videos.
- * Knowledge checks throughout the course help to measure and encourage learning.
- * Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Ref: CCM_10

Key Features:

Energy Conservation

Outlines the need for energy efficiency and energy conservation.

List some current and future initiatives to conserve energy onboard and on shore.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Ref: CCM_12

NPE

- Comprehensive training for deck cadets to accurately carry out draft survey calculations
- * Best Practices for accurate results

DR

* Practice exercises included

MARPOL

Key Features:

- ★ Extensive 3 Hours training on MARPOL and Environmental Management
- ★ New amendments catered
- * Bilge management
- * ORB record keeping exercises
- * Covers MARPOL Annex I, IV, VI and NPDES regulations
 - and best practices
 - * Interactive and extensive assessments



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Key Features:

Ref: CCM_13

- Charts Navigation Tools and Functions - Route Planning - Route Monitoring

covering:

- Voyage Recording

- Basic Operation

ECDIS Accident Case Studies included Available as DVD as well as CBT & Online web-based training.

Type Specific Training on Model: Furono FEA -2107. Video based demonstrations on actual on-board Furono Model extensively

ECDIS **FURONO FMD-3300 ECDIS Type Specific Training**

Type Specific Training on Model: Furono FMD-3300. Video based demonstrations on actual on-board Furono Model extensively covering:

- **Basic Operation**
- Charts

Key Features:

Ref: CCM_14

- **Navigation Tools and Functions**
- **Route Planning**
- **Route Monitoring**
- Voyage Recording

ECDIS Accident Case Studies included

Available as DVD as well as CBT & Online web-based training.



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ECDIS

In Transit Fumigation









Key Features:

- Fumigation- overview
- Fumigation in transit
- Fumigation in port
- Dangers associated with Phosphine
- Control measures
- Case studies

An important topic for Bulk carriers involved with in transit fumigation.

Ref: CCM_15

FOOD SAFETY

1. Hygiene

CONTENTS

- a) Introduction to food safety on board ships
- b) Food contamination and food poisoning
- c) Personal hygiene
- d) Galley safety and cleanliness2. Food receiving and storage
 - a) Receiving and checking provisions
 - b) Food storage and temperature control
- 3. Preparation for cooking

- 4. Serving food
- 5. Left overs and refreezing
- 6. Environmental, health and safety system
 - a) Food waste and garbage management
 - b) Safety systems

umigation Overview

- c) Hazard Analysis & Critical Control Points (HACCP)
- 7. Food products and nutrition
- 8. Inventory control and budgeting Assessment

- Interactive video, text, voice and graphic based training.
- 2. Interactive and extensive assessments.
- 3. Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.
- 5. Video version also available.



For Order Contact:

1070, 10th Floor, Tower B1, Spaze iTech Park Sector-49, Sohna Road, Gurgaon 122002 **Phone:** +91 124 45525 56, 57 KEY FEATURES

Customer Servic

Key Ingredients of Delivery Process

Customer Service Skills

- Verbal, Non & Para Verbal
- Communication Effective Listening
- Behavior
- Grooming

Difficult Situations

- **Communication Barriers**
- How to say no to a customer
- Dealing with angry customers
- Dealing with abusive customers
- Assesment

CONTENTS

Key Features 1. Interactive video, text, voice and graphic based training

- 2. Interactive and extensive assessments
- Module has one consolidated assessment to enable 3. print of certificate of completion.
- 4. Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.









CONTENTS

Creating a Good First Impression Answering a Call Initial Greeting – Interactivity

Why is Telephone Etiquette Important? Telephonic Interaction and their KPIs and Scenarios

- Creating First Impression Placing Callers on Hold and How to Handle them Transferring a Call Effectively
- Taking Messages Effectively Main Conversation and the Information Exchange The Importance of Proper Communication

- Being an Active Listener Being Polite, Respectful, and Courteous How to Sound Cheerful
- Ending a Call
- Communication Role Play Processing Outbound Calls
- The General Telephone Etiquette Guidelines Assesment

Key Features

- 1. Interactive video, text, voice and graphic based training
- 2. Interactive and extensive assessments.
- 3 Module has one consolidated assessment to enable print of certificate of completion.
- 4. Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.





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Ref: CCM_18