



Core Competency Training & Services Pvt Ltd

Computer Based Training Catalogue



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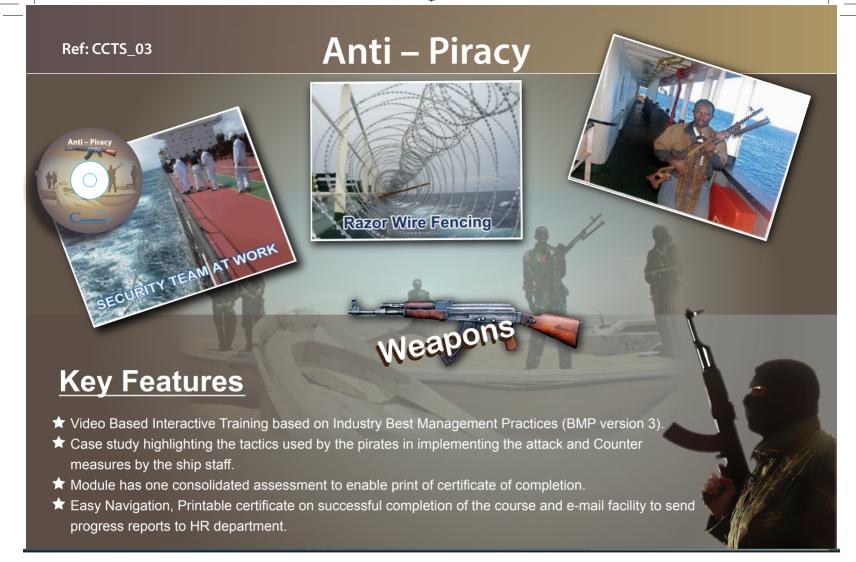
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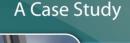








VHF Assisted Collision











Key Features:

- ★ Case study on real accident in Fog; Discouraging use of VHF for making arrangements to avoid collision. One of its kinds in Learning from mistakes series.
- ★ Reconstruction of the accident scenarios in 3D with actual characters. Root causes Analyses: What happened, why it happened, and how it similar accidents can be prevented.
- ★ Information presented in an engaging and dramatic way that grabs and holds learner's interest and attention.
- ★ Test questions to measure learning.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Ref: CCTS_06

Better Business Communication Skills



y Features:

- ★ Designed to improve interpersonal communication skills. Content connects with readers to achieve best communication results.
- ★ Tips and tools to improve communication skills to improve work relationships. Information and techniques on writing strategies, public speaking, presentation skills, and conflict resolution.
- ★ Effective communication and onboard safety.
- ★ Knowledge Checks and Assessments.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

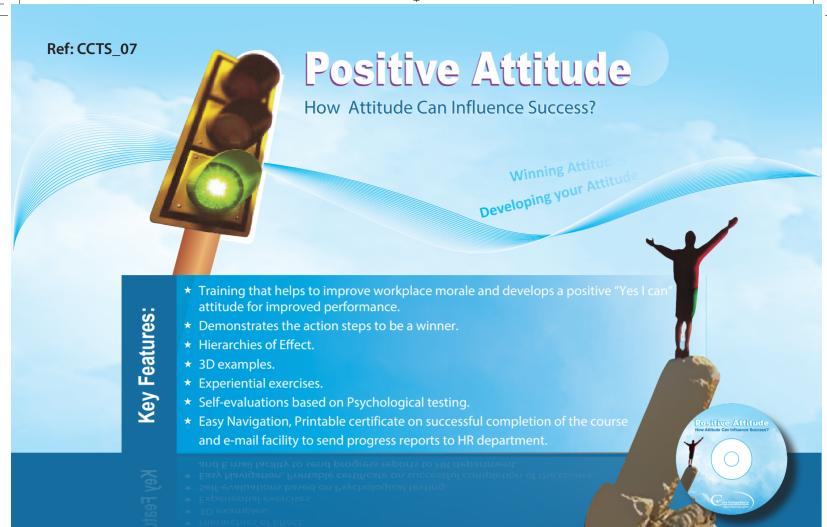


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Ref: CCTS_08

Portable Gas Detectors

Key Features:

Details gas hazards, instrument operation, best practices in sampling and use, calibration, and general maintenance of gas detection instruments.

Covers:

- 1. Riken Keiki: RX-415 Gas Monitor.
- 2. Tankscope® Combustible Gas Indicator.
- 3. Model 62T.
- 4. EAGLE 2 Multi Gas Detectors.
- 5. Personal Gas Monitor Model GX-2009.
- 6. Drager Tube Measurement System.

Incorporate rich graphics, interactive features and video based equipment demonstration.

Assessment to measure and encourage learning.

Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Entry in cargo tanks

During crude oil operations

Hot work on deck

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Entry into pump rooms

Any repairs in pump room, pipeline etc



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Ref: CCTS_09



Key Features:

- ★ The training program provides the information needed to understand and implement MLC 2006.
- ★ Incorporate rich graphics, interactive features, and custom videos.
- \star Knowledge checks throughout the course help to measure and encourage learning.
- ★ Easy Navigation, Printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Ref: CCTS_10

Energy Efficiency and Conservation

y Features

Explain the benefits for energy efficiency and energy conservation.

Describe our commitment towards saving energy, and know what's expected of you.

Find more information about Best Management Practices or BMP, guidelines and procedures in relation to Energy Efficiency.

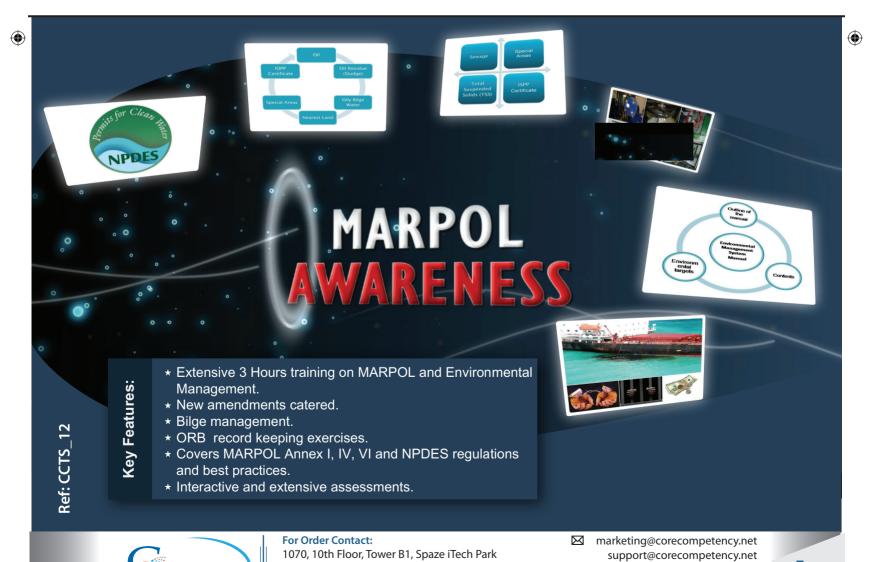
Go out and save energy on your vessel or in your office.



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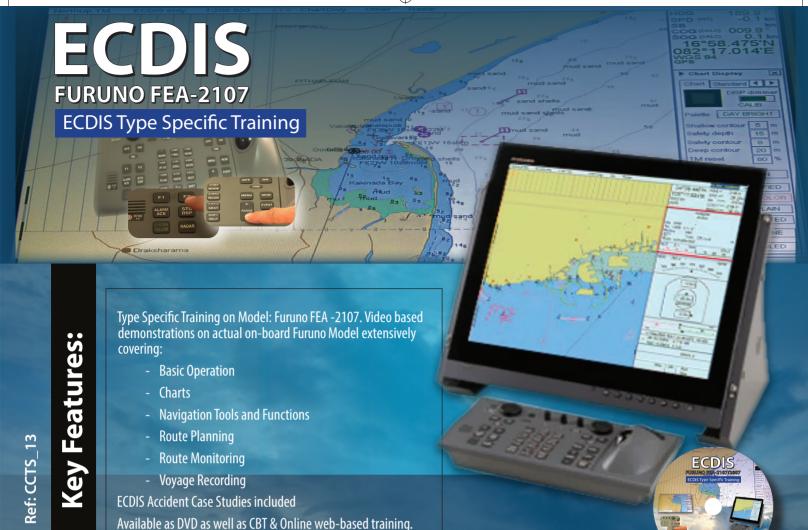
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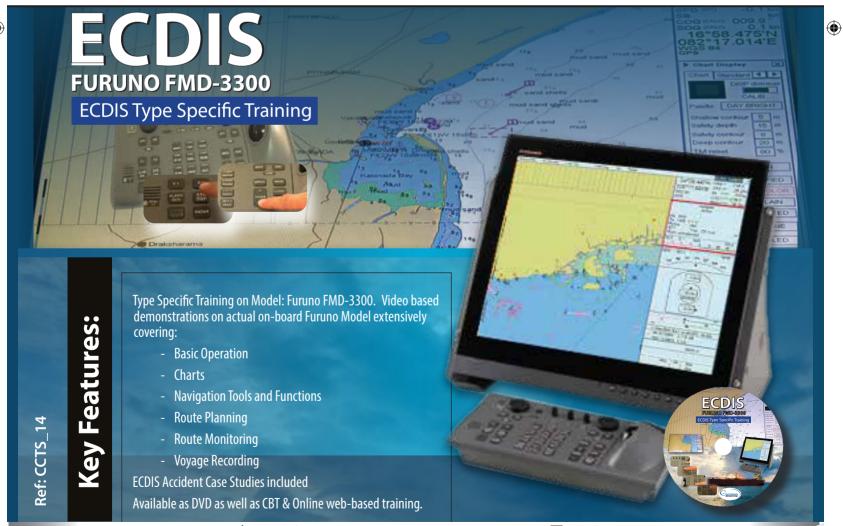
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In Transit Fumigation



- What is fumigation?
- Common fumigants in use on board ships.
- How does the fumigant work?
- When can ship's cargo be fumigated?
- Fumigation in transit.
- Fumigation in port.
- Dangers associated with Phosphine.
- Control measures.

An important topic for Bulk carriers involved with in transit fumigation.

Ref: CCTS 15













ONTENTS

1. Hygiene

- a) Introduction to food safety on board ships
- b) Food contamination and food poisoning
- c) Personal hygiene
- d) Galley safety and cleanliness
- 2. Food receiving and storage
 - a) Receiving and checking provisions
 - b) Food storage and temperature control
- 3. Preparation for cooking

- 4. Serving food
- 5. Left overs and refreezing
- 6. Environmental, health and safety system
 - a) Food waste and garbage management
 - b) Safety systems
 - c) Hazard Analysis & Critical Control Points (HACCP)
- 7. Food products and nutrition
- 8. Inventory control and budgeting

EY FEATURES:

- Interactive video, text, voice and graphic based training.
- 2. Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.
- 5. Video version also available.



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Difficult Situations

- Communication Barriers
- How to say no to a customer
- Dealing with angry customers
 Dealing with abusive customers.

- Define Customer Service.
 Identify the need of good customer service.
- List and explain the components of good customer service
- Utilize the good customer service practices in real life
- Identify and overcome communication
- Identify and handle difficult situations and

Key Features:

- 1. Interactive video, text, voice and graphic based
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.





Ref: CCTS 17

Telephone **Etiquette**



- Why is Telephone Etiquette Important?
 Telephonic Interaction and their KPIs and Scenarios
- Creating a Good First Impression
- Answering a Call
 Initial Greeting Interactivity
 Creating First Impression
 Placing Callers on Hold and How to Handle them
- Transferring a Call Effectively
 Taking Messages Effectively
 Main Conversation and the Information Exchange
 The Importance of Proper Communication

- Being an Active Listene Being Polite, Respectful, and Courteous How to Sound Cheerful Ending a Call

- Communication Role Play
- Processing Outbound Calls
 The General Telephone Etiquette Guidelines



- Interactive video, text, voice and graphic based training.
- Interactive and extensive assessments
- Module has one consolidated assessment to enable print of certificate of completion.
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Disaster Management

Define disaster.

Describe various types of disasters.

- List the steps to be prepared for disasters.
- List the standard practices for disaster management.
- Respond appropriately to various disaster situations.
- Disaster Management.
- Different Types of Disasters.

Interactive text, voice and graphic based training.

- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



Behavior **Based Safety**



- Differentiate between traditional safety and Behavior Based Safety.
- Identify the possible ways of changing behavior towards your work.
- List all the factors on how to achieve BBS and its impact on the organization.
- What is Behavior-Based Safety.
- ABC Model.
- Changing Behavior.
- How to achieve BBS.
- · Failures of BBS.



- Interactive, text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
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ntents

- Help you understand what is first aid and why it is important.
- You will also be able to comprehend the principles of first aid.
- Understand the moral & legal obligation of rendering first aid.
- Learn to provide first aid for common accidents and occurrences including cardiopulmonary resuscitation (CPR).

FirstAID

Ref: CCTS 21



y Features

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Fire Safety Management

tents

- Define fire safety management.
- Identify fire safety policy and roles & responsibilities of individuals for managing fire safety.
- Describe fire safety programme.
- Identify arrangements made for fire safety.
- Describe fire emergency plan.
- Identify how to ensure a quality implementation of the safety processes.





Key eatures

Ref: CCTS 22

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Handling Dangerous Goods



ontents

- Define dangerous goods.
- Define various classes of dangerous goods.
- Describe dangerous goods with examples.
- Identify preventive measures while handling dangerous goods.
- Define material safety data sheets (MSDS).

Key Features

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.





LOCKOUT agout



tents

- Understand what is LOTO.
- Know why LOTO is important.
- Comprehend the usage of LOTO.
- Understanding the process of LOTO.
- Understand different types of devices.
- Devices usage and applications.
- Know about do's and don'ts for LOTO.
- Hazardous Energy Sources.
- Who is affected by LOTO?
- Why Use LOTO?
- LOTO Situation.
- Why some people ignore LOTO safety.
- Energy Isolating Devises.

ey Features

• Interactive text, voice and graphic based training.

Classes of Dangerous Goods.

Miscellaneous Dangerous Goods.

- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.
- Common Isolation Methods for Pipes.
- LOTO Equipment.
- Lockout vs Tagout.
- Location Identification and Labelling of Energy Sources.
- Equipment-Specific Lockout/Tagout Procedure.
- LOTO Six Step Process.



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- Understand role and responsibilities in fire prevention.
- Understand the first response to curtail fires before they go out of control.
- Understand the importance of fire prevention procedures, safety planning & practices, safety drills, inspections & good practices.
- Fire Prevention Plan.
- Controlling Fire Hazards.

 - **Heat Sources**
 - **Electrical Fire Hazards**
 - Static Charge Hazard.



Interactive text, voice and graphic based training.

Interactive and extensive assessments.

- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.

Fuel hazards Flammable and Combustible Materials **Compressed Gases**





Occupational Hazards



Contents

NOISE **HAZARD**



PSYCHOSOCIAL HAZARD



MECHANICAL HAZARD

Key Features



ELECTRICAL HAZARD



CHEMICAL **HAZARD**



ERGONOMIC HAZARD

- Define occupational hazards and types of occupational hazards in automobile industry.
- Understand why it is important to know about occupational hazards and diseases and injuries caused by them.
- Understand the Methods of controlling occupational hazards in Organizations.

ev Features

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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SAFETY

ontents

 Understand the combustion process and different fire classes.

- Understand fixed and portable fire extinguisher equipment, their types and operating procedures.
- Understand firefighting concepts.

y Features

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
- Easy Navigation, printable certificate on successful completion of the course and e-mail facility to send progress reports to HR department.



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Road Safety

Contents

- Understand the importance of road safety.
- · Get knowledge of general safety rules applicable everywhere.
- · Acquire knowledge of driving in bad weather conditions.
- Understand road etiquettes.
- · Understand organization specific road safety rules.

Key Features

- Interactive text, voice and graphic based training.
- Interactive and extensive assessments.
- Module has one consolidated assessment to enable print of certificate of completion.
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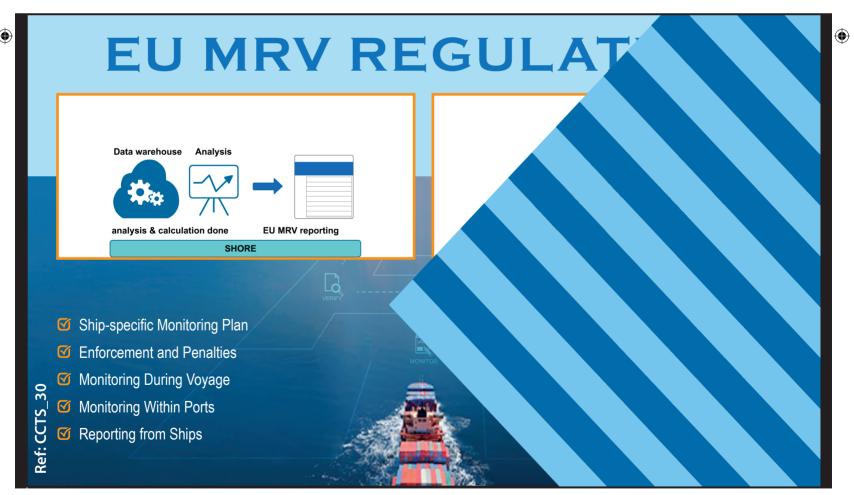


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